

Qualifications and Training

The *Safety Management System Requirements for Adventure Activity Operators* requires providers to ensure staff have the required competence for their assigned tasks (or are supervised by someone with the required competence), and have their competence verified through assessment and revalidation.



Note!

Nationally recognised qualifications should be used where relevant. In the absence of such qualifications, providers need to show that staff competence has been verified by an expert and that they're maintaining currency with good practice.

Qualifications bring better assurance that activities are being provided in a way that is consistent with good practice. They best meet the legal requirement to use trained staff, and make it easier for auditors to recommend certification.

The following agencies provide information on qualifications and training. Numerous private companies also provide training, and sometimes qualifications.

WorkSafe New Zealand

Advice on training staff in health and safety.

[Link](#)

New Zealand Mountain Guides Association (NZMGA)

A professional body of mountain guides, which administers a training and qualification programme for mountain guides.

[Link](#)

New Zealand Outdoor Instructors Association (NZOIA)

A professional body of outdoor instructors and guides, which administers a nationally recognised qualification scheme for instructors and guides.

[Link](#)

New Zealand Rivers Association (NZRA)

A professional body that has developed industry standards, which have been adopted by the government through Maritime NZ and more recently the transition to the Adventure Activity Regulation.

[Link](#)

Ministry of Education (MoE)

Advice and resources for Education Outside the Classroom.

[Link](#)

Education Outdoors New Zealand (EONZ)

A professional organisation leading, supporting, and influencing education outside the classroom (EOTC).

[Link](#)

Te Mahi Ako

A tertiary education organisation specialising in work-based learning for people working in active recreation, leisure, and entertainment.

[Link](#)

Mountain Safety Council (MSC)

Resources on outdoor safety, including guides for specific activities, safety codes, forms, and stories, and a database of training providers.

[Link](#)